

Critical Information Summary

ALDI Mobile – International Roaming Packs

Must know information

Last Updated: 25 March 2026

International Roaming Packs provide the inclusions set out below for use overseas in the destinations listed for each pack. These packs are available to ALDI Mobile customers to purchase on top of eligible plans.

ALDI Mobile services are for **personal use only**.

	Pacific Data Pack	Asia Data Pack	North America Data Pack	Global Data Pack	Global Travel Pack
Minimum Term	7 Days				
Minimum and maximum 7 day charge	\$5	\$8	\$5	\$15	\$30
Maximum early termination fee	None				
Included Data	1GB	1GB	2GB	2GB	5GB
Included calls and SMS	None				30 minutes 50 SMS

All inclusions are for use in the destinations listed for each pack and may change from time to time. For the most up-to-date list, visit aldimobile.com.au/roaming.

GST is not applicable to these international roaming packs and will not be included on your invoice.

	Included Destinations
Pacific Data Pack Destinations	7 Countries: Fiji, Nauru, New Zealand, Papua New Guinea, Samoa, Tonga, Vanuatu
Asia Data Pack Destinations	15 Countries: Cambodia, China, Hong Kong, India, Indonesia, Japan, Macao, Malaysia, Philippines, Republic of Korea, Singapore, Sri Lanka, Taiwan, Thailand, Vietnam
North America Data Pack Destinations	3 Countries: Canada, Mexico, United States
Global Data Pack Destinations	69 Countries: Austria, Belgium, Brazil, Bulgaria, Cambodia, Canada, Chile, China, Colombia, Croatia, Czech Republic, Denmark, Egypt, Estonia, Fiji, Finland, France, Germany, Greece, Hong Kong, Hungary, India, Indonesia, Ireland, Israel, Italy, Japan, Kenya, Latvia, Lithuania, Luxembourg, Macao, Malaysia, Mexico, Netherlands, New Zealand, Nigeria, Norway, Papua New Guinea, Philippines, Poland, Portugal, Qatar, Republic of Korea, Romania, Samoa, Saudi Arabia, Singapore, Slovakia, Slovenia, South Africa, Spain, Sri Lanka, Sweden, Switzerland, Taiwan, Thailand, North Macedonia, Tonga, Türkiye, Nauru, United Arab Emirates, United Kingdom, United States, Vanuatu, Vietnam, Guernsey, Isle of Man, Jersey
Global Travel Pack Destinations	47 Countries: Austria, Belgium, Canada, China, Croatia, Czech Republic, Denmark, Fiji, Finland, France, Germany, Greece, Guernsey, Hong Kong, Hungary, India, Indonesia, Ireland, Isle of Man, Italy, Japan, Jersey, Luxembourg, Malaysia, Nauru, Netherlands, New Zealand, Norway, Papua New Guinea, Philippines, Poland, Portugal, Republic of Korea, Singapore, Slovakia, Slovenia, Spain, Sri Lanka, Sweden, Switzerland, Taiwan, Thailand, Türkiye, United Kingdom, United States, Vanuatu, Vietnam.

Eligible destinations and included features (including calling capabilities) may change at short notice.

Services, including calling, may be restricted or blocked where fraud, misuse, or suspicious activity is detected.

Other important information

How to purchase	Before you can purchase and activate your phone overseas with your selected roaming pack, you must log into My ALDI Mobile at aldimobile.com.au and enable your service for international roaming. Roaming Packs can be purchased online in my.aldimobile.com.au or through the App under the Roaming Packs section, using a Credit card, Debit card or PayPal payment method. Customers will need to have an active Mobile Plan, Long Life Plan, Family Plan, or a Super Pack, to purchase and activate any roaming pack.
Data rollover	Unused data, calls and SMS in any roaming data or travel pack is not eligible for rollover.
Additional International Roaming Pack Purchases	Purchase limit is a maximum of 2 of the same roaming packs within a 24-hour window. Replacement rule: Purchasing the same add-on again while it is active will override the existing roaming pack of the same type and any remaining inclusions will be forfeited.
Usage sessions International roaming	Data usage is measured in kilobytes and rounded up to the nearest kilobyte. Calls (where included) are calculated in 60 second increments and rounded up to the nearest minute and includes outgoing and incoming calls. The International roaming packs above are available to the selected countries listed. Add-ons are intended for use overseas only. Standard PAYG roaming rates apply outside of these inclusions and outside the listed destinations.
Exclusions and limitations	All non-personal, commercial, machine-to-machine or overseas use is excluded. Refer to our Acceptable Use Policy at aldimobile.com.au/legals for more information. Where circumstances may suggest such use, we may take reasonable steps to confirm acceptable use. Some types of non-standard usage available using PAYG credit, see Pay As You Rates at aldimobile.com.au/legals for pricing. Calls to some SENSIS numbers (1234, 12455 and 12456), and 19xx numbers are not available on ALDI Mobile.
Use in IoT devices	ALDI Mobile services are intended for use in mobile phones and supported consumer devices only. These services must not be used in Internet of Things (IoT) devices, such as trackers, monitoring devices, alarms, meters, or other automated devices. Services identified as being used in IoT devices may be suspended or terminated.
Call and data usage spend management tools	Check your data use, view your call history and invoices online in the MY ALDI Mobile section of our website, aldimobile.com.au/login . Balance and invoice details are also available on our App. You can also receive your balance via SMS.
Customer service contact details	Find answers to our most frequently asked question on our website aldimobile.com.au/help . You can call us on 2534 (ALDI) from your ALDI Mobile, it's a free call or 1300 989 000 from any other phone (standard call charges apply). Our complaint handling process can be found on our website aldimobile.com.au/legals or by calling us on 2534 (ALDI) from your ALDI Mobile, it's a free call or 1300 989 000 from any other phone (standard call charges apply). If you are not satisfied with how your complaint has been handled, you can contact the Telecommunications Industry Ombudsman (TIO) by calling 1800 062 058, visiting their website at www.tio.com.au , by sending a fax to 1800 630 614 or you can write to the TIO at PO Box 276, Collins St West, VIC 8007.
Online Safety Code Manual	Important: Online safety information Our Online Safety Code Manual can be found at https://m3.aldimobile.com.au/docs/Online_Safety_Code_Manual.pdf includes important information about internet content filtering products that may limit or prevent access to illegal or restricted material on the internet.

This is a summary only. The full terms and conditions and pricing for this plan can be found on our website at aldimobile.com.au/legals.